HENRY SCHEIN®
MEDICAL

HENRY SCHEIN Rx
SAMPLES SERVICE

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Number(s)

Introducing an easier way to order medication samples.

The **Henry Schein Rx Samples Service** is a free and secure service that enables eligible practices to order medication samples online – easily and conveniently. This service is sponsored by leading pharmaceutical manufacturers and is designed to meet your practice and patient-sampling needs. Now, you can experience the same great service as nearly 50,000 practicing physicians do today. Simply enroll online; then log in regularly to order your Rx samples.

Rx sampling is widely acknowledged to:

- Provide valuable information about patient response to a new therapy
- Initiate patient treatment faster
- Increase patient compliance: 30% of patients fill a Rx only when provided a sample, regardless of their age, income or gender
- Increase patient satisfaction with the care provided

The Henry Schein Rx Samples Service offers:

- Access to leading brands not currently (or consistently) available to you today
- 100% compliance with pertinent regulations
- Ease of use:
  - About 3 minutes to register and check eligibility
  - About 2 minutes to order and/or reorder
  - 24/7 Internet access to order drug samples
  - XpressSign™ electronic transactions for selected brands (requires an additional one-time registration)
  - Recurring Request option for selected brands
  - Multiple ship-to locations option within state lines
  - Total order tracking and brand updates via e-mail
  - Consistent supply of drug samples

Getting Started Is Easy – Samples Are Available Now
Go to **www.henryscheinRxSamples.com** and click the "Register Now" button. Completing registration and verifying eligibility takes just a few minutes. Once registration is complete, you can place your first order immediately.
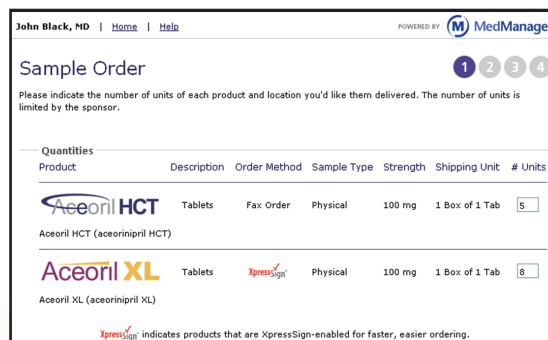
We're here to help

Need assistance getting started or placing your order?
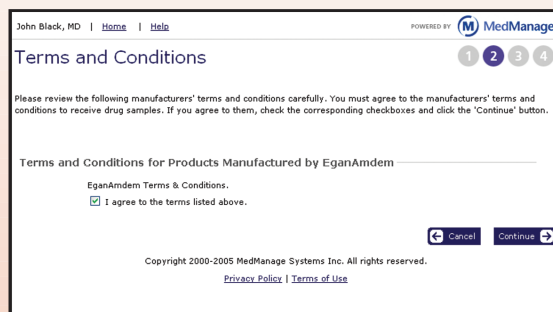E-mail us at **henryscheinRxSamples@emedsample.com** or call us toll-free at **(866) 772-1580**.

QUICK AND EASY TO USE

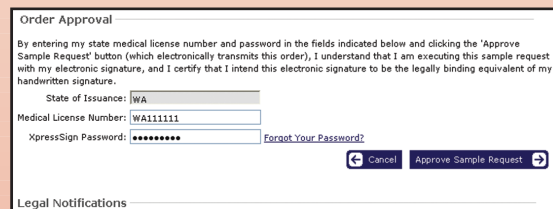**You can activate your account and order samples immediately!**

1 Register online at
www.henryscheinRxSamples.com

2 View and select from the list of samples available for order. Indicate the quantity you wish.

3 Accept the terms and conditions for the samples you wish to order.

4 Sign and approve the order for shipment using XpressSign (where available – otherwise print, sign and return the smart fax form).

That's it! Your samples will typically arrive within 4-6 business days.

Frequently Asked Questions

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What are the benefits of medication samples to my practice?
Most doctors surveyed agree that samples help them get patients on new treatments faster.
Patients appreciate the fact that medication samples save them time and money.

Why should I order my medication samples online?
Practices that order samples online appreciate the convenience of accessing leading prescription drugs and the ability to control the ordering process.
Order samples as needed, when convenient for you. Four in five physicians surveyed expressed strong interest in ordering medication samples online.

What is the cost of the service?
This service is available and free to eligible medical practitioners. There is no cost to order or receive medication samples. It is made possible by
participating pharmaceutical manufacturers, and powered by technology from MedManage Systems, Inc.

Who within the practice can order samples online?
Although members of the eligible prescriber's staff may assist in the ordering process using the online sample service, only the eligible prescriber
can sign the drug sample order by using the system-generated fax form or XpressSign where available.

What samples are available to me?
To find out what samples are available to you through this highly personalized and secure service, simply log in at www.henryscheinRxSamples.com.
Available drug samples are displayed in your personal Sample Center.

How will I be notified when additional samples are available to me?
You will be notified automatically whenever new samples are available using the e-mail address you provide when you activate your account.

What if a sample I need is not available via this service?
New sample brands are periodically added to this service. If you have a specific interest in having a sample added, you may provide feedback
via the Customer Support link on this site.

How do I know my request for samples has been processed properly?
You will receive an e-mail confirmation from the Henry Schein Rx Samples Service whenever you successfully submit a sample order using this
service. Note that completing an order requires you to print and fax the pre-printed fax form produced by this service, or to use XpressSign
where available.

What is XpressSign™ and how does it work?
FDA regulations allow the use of electronic signatures for requesting samples instead of having to sign order forms. XpressSign is a unique way
for eligible prescribers to electronically sign and submit drug sample orders. To enroll for XpressSign, a qualified prescriber simply completes the
one-time XpressSign registration process – enrollment is not complete until MedManage receives via fax your handwritten signature on a form
certifying your understanding that a) your electronic signature is a legally binding equivalent to your handwritten signature; b) that only the registered
prescriber may use the electronic signature feature to order drug samples; and c) the registered prescriber keeps his/her XpressSign password secure
at all times. When ordering drug samples using XpressSign, you simply request what you want and enter your XpressSign password – your sample
order is then electronically transmitted for shipment directly to your office. The service will prompt you to change your password every 180 days.

How long will it take for my order for drug samples to arrive?
Medication samples typically arrive within 4 to 6 business days of your order.

What if I need information about the drug samples offered?
Information on medications offered through this service can be obtained through the pharmaceutical manufacturer. For your convenience,
links to this information are made available by the pharmaceutical manufacturers within the service.

Whom do I call for assistance with the use of this service?
You may get help with this service by using the Customer Support link on the Henry Schein Rx Samples Service Web site, or by calling our
toll-free customer support hotline at (866) 772-1580.

What other kinds of communications can I expect to receive associated with this service?
The Henry Schein Rx Samples Service uses the e-mail address you supply when activating your account only for the purpose of providing
confirmations that you have completed your account activation or order successfully, and for notifying you when new samples are available.
Your e-mail address and associated information will not be used for any purpose other than providing this service to you.

What if I want to discontinue my participation in the online sampling service?
No problem. You may de-activate your account at any time by using the Customer Support link on the Henry Schein Rx Samples Service Web site,
or by calling our toll-free customer support hotline at (866) 772-1580.