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FAQs



**Q:** *What is the REFINITY™ Skin Solutions system?*

**A:** REFINITY™ Skin Solutions is a high performance AHA cosmetic skin care system formulated with a patented anti-irritant and available only through physicians. It includes in-office peel and home-use regimen. Treatment may begin with the peel to accelerate exfoliation and then continue with REFINITY™ Skin Solutions home-use products and subsequent peels for optimal results.

**Q:** *What is the REFINITY™ Skin Solutions peel?*

**A:** The REFINITY™ Skin Solutions in-office peel is a 70% (pH 0.6) glycolic acid peel that works to diminish the appearance of fine lines and wrinkles, and improves skin texture and tone, with little or none of the irritation normally associated with cosmetic chemical peels.

**Q:** *What distinguishes the REFINITY™ Skin Solutions peel from other peels?*

**A:** REFINITY™ Skin Solutions is the *only* AHA peel formulated with COSMEDERM-7™, a clinically proven anti-irritant that minimizes discomfort while delivering medical strength results. With REFINITY™ Skin Solutions products, consumers may begin to achieve the skin-enhancing benefits of a high-performance peel at their *first* treatment.

Other peels often begin with a mild solution and slowly increase the AHA concentration until the desired strength can be tolerated. REFINITY™ Skin Solutions offers a faster, more comfortable way to get a 70% peel.

**Q:** *What is COSMEDERM-7™?*

**A:** COSMEDERM-7™ is the trade name for strontium salt compounds that have been shown to minimize or eliminate sensory irritation (stinging, burning, itching).

**Q:** *What is strontium nitrate?*

**A:** Strontium nitrate is a naturally occurring salt that has been shown to have anti-irritant properties. COSMEDERM-7™ is the trade name for the compound strontium nitrate and was developed by Cosmederm Technologies.

**Q:** *What does COSMEDERM-7™ do?*

**A:** This clinically proven anti-irritant minimizes the discomfort (itching, burning and stinging) that usually accompanies high-acid level facial peels. However, COSMEDERM-7™ is not a topical anesthetic and does not work by “numbing” a patient’s skin during treatment.

Clinical studies show that COSMEDERM-7™ in the REFINITY™ Skin Solutions 70% glycolic acid peel reduces sensory irritation (stinging, burning, and itching) by an average of 77%.

**Q:** *How does COSMEDERM-7™ improve the efficacy of products?*

**A:** COSMEDERM-7™ allows products to be formulated with the highest concentrations of active ingredients that would otherwise be too irritating for consumer use. Alpha hydroxy acids, for example, produce the most substantial “anti-aging” effects when they have both a high concentration and low pH (high acidity) — a combination that can be highly irritating. COSMEDERM-7™ allows AHA products to have such optimal conditions, thus producing the highest level of efficacy and extraordinary comfort.

**Q:** *How quickly does COSMEDERM-7™ work?*

**A:** The anti-irritant effects of COSMEDERM-7™ begin to take effect immediately upon application.

**Q:** *How long does it take to perform the REFINITY™ Skin Solutions peel?*

**A:** The REFINITY™ Skin Solutions in-office peel procedure, consisting of four simple steps, generally takes no more than 30 minutes. Following treatment, most patients immediately resume their normal activities.

**Q: *What can patients expect following their REFINITY™ Skin Solutions peel treatment?***

**A:** Following treatment, most patients immediately resume their normal activities. Most patients report that their skin feels softer and smoother. Most post-peel redness is slight and can be covered with makeup. Some patients may experience slight skin flaking in the few days following the peel treatment, but it is not necessary to see flaking skin for the peel to be effective.

**Q: *Who is a candidate for REFINITY™ Skin Solutions?***

**A:** REFINITY™ Skin Solutions can be applied to the face, neck, hands and chest, and provides a treatment option for a wide range of consumers who:

- are just beginning AHA treatments;
- are currently using lower strength AHA products and have reached the “efficacy plateau” and wish to “step up” to a higher free acid level;
- would like the benefits of higher-strength products with little or no irritation;
- have normal to sensitive skin;
- want smoother and clearer skin; and/or
- have photo-damaged skin.

As with any cosmetic procedure, it is important to consult your physician on the risks and benefits of the procedure prior to receiving treatment.

**Q: *How do patients maintain optimal results following the REFINITY™ Skin Solutions peel?***

**A:** The REFINITY™ Skin Solutions in-office peel is part of an effective AHA system that includes REFINITY™ Skin Solutions home-use products. Treatment may begin with the in-office peel to accelerate exfoliation, or skin renewal and then continue with REFINITY™ Skin Solutions home-use products and subsequent peels for optimal results.

**Q: *What can the REFINITY™ Skin Solutions system do for appearance?***

**A:** REFINITY™ Skin Solutions diminishes the appearance of fine lines and wrinkles, while visibly improving skin color, tone and texture. Treatment may begin with the peel to accelerate exfoliation and then continue with home-use products and subsequent peels for optimal results.

**Q: *How much does REFINITY™ Skin Solutions cost?***

**A:** Cost for both the REFINITY™ Skin Solutions peel and home-use products will vary depending on the physician and region of the country.

**Q: *What is the advantage of using lactic acid in the REFINITY™ Skin Solutions home-use products?***

**A:** Lactic acid is the preferred AHA for REFINITY™ Skin Solutions home-use products because it has been utilized as an effective medical skin moisturizer for decades. Lactic acid was the first AHA cleared by the FDA for use in an over-the-counter (OTC) drug product and clinical studies have shown that lactic acid is equal to glycolic acid in its ability to penetrate the outer layer of the epidermis to stimulate skin renewal<sup>2</sup>.

**Q: *What pH levels are found in REFINITY™ Skin Solutions?***

**A:** The REFINITY™ Skin Solutions home-use products are formulated with an effective concentration of lactic acid (15%), low pH (3.2) and COSMEDERM-7™, which help to continue the effects of the peel over time. This formulation enables REFINITY™ Skin Solutions products to offer a stronger free acid level than most other AHA home use products.

**Q: *Can sunscreen be used with REFINITY™ Skin Solutions products?***

**A:** Yes. Daily sunscreen protection is recommended by the American Academy of Dermatology. Patients should consult their physician for brand recommendations that will best complement REFINITY™ Skin Solutions products.

**Q: *Where can REFINITY™ Skin Solutions products be purchased?***

**A:** REFINITY™ Skin Solutions is available only through medical skin care professionals, such as dermatologists and plastic surgeons.