

COVID-19 PATIENT COMMUNICATION RESOURCES

To assist our customers who are dealing with business disruptions caused by the COVID-19 pandemic, Henry Schein One has created this library of helpful resources.

HOW TO USE PATIENT COMMUNICATION SOFTWARE TO EXPLAIN YOUR COVID-19 POLICY, CLOSURES AND RESCHEDULING

For Patient Communication solution users

[Demandforce](#)
[Patient Engage](#)
[Dentrix Patient Engage](#)
[Communication Manager](#)

For website users

[Sesame Communications](#)
[Officite](#)
[Website Manager \(coming\)](#)

BEST PRACTICES GUIDE FOR COMMUNICATING TO REMOTE PATIENTS

For any solution users

[Tips and messaging guides to help patients understand your COVID-19 policy and reschedule their appointments](#)

ADDITIONAL TIPS FOR DEALING WITH COVID-19 DISRUPTIONS TO SCHEDULE

For Dentrix users

[Corona virus protection for your teams](#)
[Emailing all patients at once](#)
[Altering your normal office schedule](#)
[Closing operatories](#)
[Rescheduling groups of appointments](#)
[Closing offices for selected days](#)

For Dentrix Ascend users

[Mass communication with your patients](#)
[Mass emails regarding COVID-19](#)
[Disabling appointment books](#)
[Ways to use your office downtime effectively](#)
[Rescheduling groups of appointments](#)
[Closing offices for selected days](#)

For Dentrix Enterprise users

[Updating clinic hours](#)
[Shutting down an operatory](#)
[Moving appointments easily with the pinboard](#)
[Contacting patients on the appointment list](#)

For Exan axiUm users

[How axiUm helps manage COVID-19](#)

[Henry Schein Dental Resource Center](#)