

DENTAL PRACTICE COLD WEATHER REOPENING GUIDE

If you suspect that your main water lines are frozen or have been compromised, contact your local plumber to prevent any further damage before performing any of the start-up procedures.

When dealing with freezing temperatures, it is important to know that some equipment may not work or perform properly until it reaches room temperature. To help you get your practice up and running, please follow the steps below. Should you have any questions or find that your equipment is still not working correctly, please contact your local Henry Schein Service team for assistance.

Please be aware of any boil-water advisories in your area and follow the Centers for Disease Control and Prevention (CDC) procedures for dental offices during boil-water advisories.

Welcome Back Start-Up Check List:

Mechanical Room

☐ Water Shutoff

- Inspect filter and water lines for any leaks before and after lines have been turned on

☐ Compressor

- Turn Compressor on and make sure water is draining from relief valve on bottom of tank, if tank is routinely drained there won't be any moisture
- Check all copper lines for air leaks
- Inspect dryer for any ice

☐ Wet Ring Vacuums

- Inspect all water lines feeding vacuum unit. If lines are clear you should see water flowing
- Ensure the drain line from the vacuum is flowing freely
- Confirm drain is not clogged and that water is draining properly
- If the motor of the vacuum is not rotating after you turn the unit on, or water is not flowing, immediately turn the power and water off and wait until the unit reaches the proper temperature to confirm that ice is not present

☐ Dry Vacuums

- Make sure unit starts up and that all drain lines are flowing freely
- Inspect holding tanks and all lines for any cracks and that water is flowing freely
- Confirm drain is not clogged and that water is draining properly

☐ Amalgam Separator

- Check canister for ice and any cracks resulting from freezing temperatures
- Inspect solids collector to ensure that flowing water is visible and there are no leaks

Operatory

☐ Delivery Systems

- Inspect all main water lines in J-box for any leaks immediately after turning on water
- Run water through all A/W syringes and handpieces
- While running water through lines, make sure that water is not leaking from unit indicating an internal leak
- If you have a chair-mounted delivery system, check for water leaks around the base of the chair
- Check water bottles on main unit and assistant package for ice, cracks, or leaks

☐ Dental Chairs

- Hydraulic fluid is unusable at -10 degrees and even cold fluid will cause the chair to function improperly, so make sure you are at room temp before using
- Once the room is at the proper temperature, run the chair through all its functions multiple times

The information contained herein is intended to be informative in nature, and is not intended to be a substitute for professional advice. The information was obtained from sources we believe to be reliable, but is not guaranteed. This situation is dynamic and continuing to change daily. Henry Schein does not undertake any obligation to update or revise any statements contained herein, or correct inaccuracies whether as a result of new information, future events, or otherwise. Dental and medical professionals must make their own business decisions and may wish to seek professional advice before acting with regard to the subjects mentioned herein. Nothing contained herein should be treated as legal, business, accounting, international, insurance, tax, financial, or other professional advice.

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Welcome Back Start-Up Check List *continued*:

Imaging

☐ X-ray Units

- Check tube heads for leaks. Move heads in all directions to see if oil has collected inside plastic cover

Sterilization – Lab

☐ Sterilizers

- Check all internal and external water tanks for ice
- Check all external water lines to sterilizers for ice and water flow
- Run a test cycle on each unit and look for any leaks coming from the bottom of the unit

☐ Hydrim

- Open door and look for ice on bottom of the unit near the drain
- Run unit and listen for drainage immediately after starting, also listen for rinse cycle
- Look for any leaks coming from bottom of unit. You may also want to pull unit out of the cabinet to confirm there's no leaks

☐ Model Trimmer

- Inspect main water line for flow and confirm water sprays out on wheel
- Check drain line to ensure there is no ice and water is not clogged

☐ Water Filtration Systems

- Check all main water lines feeding the unit
- Check all lines for leaks
- Confirm tank, if equipped, is at room temperature before using
- Periodically check on unit after startup

Nitrous Room

☐ Nitrous System

- Confirm that room is at room temperature
- Nitrous valves can freeze under heavy usage so low temperatures can increase the chances of valves freezing and causing damage to internal valves and setting of the high pressurization alarm

CAD/CAM

☐ Sterilizers

- If your practice is equipped with any type of milling unit, check for ice in any of the areas that are exposed to water. If no ice is found, perform the manufacturer's-recommended cleaning process. This will vary from unit to unit. If you aren't familiar with the process, call the manufacturer's support line and they will guide you through the proper steps

Our Technical Service Team is available to you should the need arise. To submit a technical service request, email servicerequests@henryschein.com with your office details and what service is needed. A Team Schein Member will contact you to schedule service.

Phone support is also available through the Henry Schein Technical Advisor line. Skilled Equipment Service Technicians can be reached by calling: **1-800-280-8990 and selecting option 1.**

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