HEALTHFIRST
Sharps Management System

PRODUCT REVIEW SNAPSHOT
CRITERIA BASED ON AVERAGE SCORE (OUT OF 5)

- Clarity of instructions: 4.0
- Ease of preparing return box for shipment: 4.0
- Use of OnTraQ for online product tracking and signed manifest retrieval: 3.8
- Usefulness of using OnTraQ as a compliance management tool (email/text reminder system, tracking other dental wastes within one interface): 4.0
- Ease of getting in touch with a support representative for questions regarding the service: 3.8

**Takeaways**
- User friendly
- Safe
- Eliminates pickup hassle
- Cost effective

**Section A Average**: 4.0

**Section B Overall Satisfaction**: 4.3

**Final Score**: 4.2 (Average of Sections A and B)